



Texas 9-1-1 Public Educators of Texas Meeting
Frontier of Flight Museum, Dallas TX
May1st, 2018

Call to Order, Welcome, Introductions (Pam Frisk)

The meeting was called to order by Pam and she welcomed everyone. The following people were in attendance:

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| Aguilar, Lisa | Midland Emergency Communications District |
| Ballentine, Greg | Denco 9-1-1 District |
| Cardona, Susana | Permian Basin RPC |
| Castillo, Jackie | LRGVDC 9-1-1 |
| Chavarria, Connie | City of Laredo |
| Crockom, Melinda | CSEC |
| Cross, Patti | Guest speaker |
| Davis, Patti | West Central Texas Council of Governments |
| Dean, Kelsey | CAPCOG |
| Dudek, Abigail | Tarrant County 9-1-1 District |
| Frisk, Pamela | PRPC 9-1-1 |
| Gillam, Joanne | Mclennan County 9-1-1 District |
| Hogan, Keysha | City of Plano |
| Malone, Charlesetta | Deep East Texas Council of Governments |
| Martinez, Tifney | Denco 9-1-1 District |
| Ochoa, Jennifer | LRGVDC 9-1-1 |
| Reyna, Jessica | Lower Rio Grande Valley Development Council |
| Rocha, Stephanie | West Central Texas Council of Governments |
| Rodriguez, Susan | City of Plano Public Safety Communications |
| Seiple, Lydia | MRGDC |
| Truex, Leticia | Potter-Randall |
| Wilbourn, Audrey | Randall County Sheriff's Office |
| Wilson, Andrea | Montgomery County Emergency Communications |

Approval of Minutes (Pam Frisk)

Approval of minutes for January. Pam mentioned that under Committee breakouts/TC Recognition, the chair should be Leticia Truex. Susan made a motion to approve the minutes with the amended changes recommend by Pam. Stephanie seconded the motion. Motion passed.

Treasurer's Report (Connie Chavarria)

Connie gave the treasurer's report. Pam added that PETS paid \$250 toward the sponsorship for the Social media wall for the TX Public Safety Conference

Bylaws (Pam Frisk)

Pam would like to update the Bylaws. For example, one change Resource Committee, the bylaws currently say that we have a resource book available and will sell to anyone out of state for \$10, and that process is out dated. A few things that need to be looked through and make sure everything is updated. Proposed changes will be sent to the group to look through.

CESEC Update (Melinda Crockom)

The Texas School for the deaf finished their PSA for text to 9-1-1, it is on the CSEC YouTube channel available for anyone to download for use or contact Melinda for her to send it to you. Texas School Safety Center (TXSSC) has partnered with the university level research center in their effort to implement school safety initiatives and mandates. As a result, TXSSC has agreed to include Kari's Law as part of their safety checklist that is provided to K-12 schools and junior colleges in Texas. This will help leverage all the 9-1-1 Jurisdiction efforts in getting the word out regarding Kari's Law in your area schools.

Public Educator of the Quarter (Melinda Crockom)

Congratulations, Bea Gabrillo on being named the Public Educator of the Quarter. Submissions can be made online. Link: <https://www.team911.com/default.asp?page=PETsEQN>

NENA Update (Andrea Wilson)

Check out text to 9-1-1 resources on the NENA website. Conference is June 17-21 in Nashville, TN. There is a conference in Fredericksburg TX, called the TX Fall conference October 8-10, free to attend.

Website Update (Lisa Aguilar)

New Board positions and Committee chairs were updated. Registration info updated. Updated the PET's mission, the rotation PICS and personnel pictures, Patrick is asking for assistance and stated it will take him a little bit longer to have that updated. Lisa will get an update from Patrick on when pictures will be uploaded. Added Kelsey as the Communication's Volunteer Co-chair, add her info and picture. Only approved minutes uploaded on the website, instead of a draft version of the minutes. Discussion of the group using Team 9-1-1. Pam will get with Team 9-1-1 representative to find out how will help us and present back to the group.

PET Goals for 2018 (Pam Frisk)

Pam passed out a sheet for everyone to think of and write down a goal for PETS.

Co-op Order (Joanne/Stephanie)

A co-op order is going on now until June 1st for items for National Night out. Orders can be sent to Stephanie Rocha, cogstephr@gmail.com if using the same design there is no set up fee. There will be a set up fee if you want to customize the item. \$65-\$85 set up fee. Items were emailed out to the group.

NPEF Update (Patti Davis)

NPEF conference is July 15-18 in Charleston SC. Adam Timm with the Healthy Dispatcher is the opening speaker. There are rooms still available.

July PET Meeting (Pam Frisk)

Pam opened the floor to discussion about moving the July meeting to July 31st, because it's close to the NPEF conference and a lot of members attend both. Melinda Crockam made a motion to move the July meeting date to July 31st, Susan Rodriguez seconded motion. Motion passed.

TX Public Safety Conference Update (Andrea)

There were over 600 in attendance, survey was sent out today. The conference is secured in Galveston for the next 3 years, because they offer the best deal. Next years dates are April 14-17. Will not be during TC week. If anyone is interested, there is a lot of openings for committees.

Legislative Update (Andrea Wilson)

2019 is a legislative year. Things you can do as a Public Educator, educate your local representatives, bring them into your PSAPS. Inform them how the state of Texas works. Talk about NG 9-1-1 and text to 9-1-1

Share Time

Connie-Working with TC's, held luncheon with gifts. Career days, Laredo PD helping with events and presentations.

Lydia-Nothing to share currently.

Patti-For TC week took TC's to the state conference. Packed boxes of insulated mugs and delivered those for gifts along with the 50th anniversary shirts. Also included proclamation and letter from the COG staff.

Stephanie-Took supervisors to the state conference and gave them a spa day.

Susan-For TC week gave 50th anniversary shirts, insulated mugs with logo, lanyards. Dispatcher do not cross, lots of food, with every day a different theme. Had a display at the Municipal center for 2 weeks with 9-1-1 tips and 50 years of 9-1-1. Participated in women in law enforcement day. Getting ready for school presentations and safety school.

Keysha-Held an active shooter training. Here to get more ideas and learn.

Lisa-Quarterly breakfast held in March.

Audrey- Held a citizen's academy with Cannon PD.

Jessica-For TC week gave out messenger bags with wallet, jacket, power bank, tumbler. Logo was the Thin gold line with state of TX design. Held TC awards for the first time, TC of the year, PSAP of the year, and Supervisor of the year, at the city council meeting and recognized at COG office. Gave a greeting card with TC proclamation, Texas strong design, plush blanket, travel kit, neck pillow. Looking for TTY training for their TC's. Digital bill boards up and running in 3 locations with Kari's law and text to 9-1-1 info from now until August

Charlesetta-Gave out 50th 9-1-1 anniversary shirts and proclamation for TC week. Giving out pub ed materials. Working with PD on going into private schools and reordering some supplies.

Abigail-Ordering a new cell phone sally costume and another one in October. Has a new director. Booked 20 schools for safety smart rally. Game show style, game boards, 90 minutes of educating 9-1-1. Partnered with Hank FM and will have big give away.

Kelsey-Ordered table drape for career day. Created panel to interview high school interns. Attended a Sheriff's academy, (on her own) they didn't have 9-1-1 so Kelsey was able to talk about 9-1-1.

Andrea-9-1-1 Jr first responder's camp coming up in 6 weeks. 8-9 graders, a week-long camp. Sponsored by Sheriff's office. They give tours of communications, jail. Learn first aid, CPR, how to put out a fire with an extinguisher. At the end they have to show what they've learned through different scenario's. Each kid gets a shirt. Registration through team 911. Only half day

Susana-Getting to know PSAPS, concentrating on training.

Leticia-For TC week gave pint glasses. Partnership with Arena football, booth every home game. TC banquet coming up, looing into TC appreciation in September. Working with parks and rec volunteering for May 19th first responder's night, Hero for the night. First responder parade before the game starts. Games during half time

Pam-For TC week gave 50th anniversary 9-1-1 shirts, lunch bags from 4imprint and had key chains made. Also, been using Andy the ambulance.

Joanne-For TC week gave 50th anniversary shirts, 4 movie tickets. Did text to 9-1-1 campaign with bill boards, movie theatre and TV ads.

Tifney/Greg-Had digital TX DOT signs with message on all 6 sings in Denton County. Contacting cities in their area to join in on their events. Career presentation at schools to be a TC.

Denco's approach to Pub Ed Presentation (Patti Cross)

Patti shared what Denco 9-1-1 has done over the years in public education. Patti would dress up for TC week, with different theme's and got her boss involved to boost morale in their PSAP's.

Encouraged the group on how important 9-1-1 education is and how working with each other is great to help save time and money. Public Education and Training TC's makes for a better 9-1-1 call all around and showing appreciation to TC's. It's all about building relationships, partnering with your PD and FD, because they have the same goal as 9-1-1. Schools, cities, road departments, senior citizens, Deaf or hard of hearing community. Used their 9-1-1 learning unit in schools, for role play. Use the media, they are free!

Committee Breakouts/Reports

Pam suggested for groups to look at the descriptions and write down ideas on how it can be updated to be better.

Resource Chair-Abigail

Abigail will look through the resource guide, and look into having a committee started to create new graphics

Public Info-Andrea (Sitting in for Sonya)

Discussed taking over website and social media posts.

Mentoring-Susan (Sitting in for Frances)

Discussed re-implementing duties of the Mentoring chair. Also discussed starting a database with everyone's specialty, (school presentations, marketing, graphics, TC week) that a newcomer can use and be matched with. Update the Newcomer's guide.

TC Recognition-Leticia

No report

Other Business

We will have nominations for President Elect at the next meeting

Adjourn

Meeting was adjourned at 2:41pm